

Daniela Picon Salas

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EDUCATION

Certificate of Completion

Codeup (This 5-month career accelerator teaches full-stack software development through 670 contact hours of hands-on technical training)

Associates of Science, Computer Science

Northwest Vista College, a degree that offers a well-rounded curriculum that covers essential subjects such as learning frameworks, mathematics, programming fundamentals, calculus, and other core disciplines.

SKILLS

Technical Skills: HTML - CSS - JavaScript - ES6 - Ajax - JSON - RESTful API - REST API - Version Control with Git - Pair Programming - Agile Methodologies - Technical Debugging - Debugging

Exposure To: Maven - Java SE - Java EE (Servlets, JSP, J2EE) - File I/O - MVC - Spring Boot - MySQL - Thymeleaf - Unit Testing (JUnit) - Test-Driven Development (TDD)

CAPSTONE PROJECT

Pawesome Adoptions ([Pawesome Adoption Web](#) | [Repository](#))

Pawesome Adoptions is a website where I contributed to building a dynamic search and filter feature. I implemented JavaScript for the front-end functionalities, integrated them with the API, and also collaborated on the back-end development. Additionally, I played a role in designing the user interface using HTML and CSS. This resulted in a user-friendly platform enabling users to find adoptable pets in their local areas and access adoption resources.

EXPERIENCE

Customer Relationship Manager

February 2022 - January 2023

Toro Lawn Care and Landscaping, San Antonio, TX (WFH)

- Fostered enduring relationships with 50+ vendors and clients, leading to a significant increase in repeat business.
- Achieved an impressive 95% customer satisfaction rate and robust client retention across diverse channels.
- Maintained a 97% record in safeguarding sensitive information, earning trust through task achievements within tight deadlines.
- Meticulously adhered to technical instructions and company standards, ensuring precise and error-free creation of invoices, quotes, and documentation

Content Editor and Digital Marketing

June 2021 - January 2022

Freelance, San Antonio, TX(WFH)

- Started multiple projects by conceptualizing and launching promotional posts, giveaways, product images, and service visuals for different businesses. This multitasking approach amplified exposure, translating into more engagement and increased bookings through social media.

- Engaged with an average of 30 customers daily via business social media accounts. Created appointment scheduling and provided professional responses to their needs, resulting in a substantial boost in the percentage of customers booking appointments and making purchases.
- Managed social media and web content for local businesses, augmenting followers. This initiative significantly heightened exposure, facilitated customer acquisition, and bolstered user engagement across all projects.

AWARDS/RECOGNITIONS/VOLUNTEER WORK

- Fluent in English and Spanish.
- University of Texas at San Antonio, Rowdyhacks: [2nd place for Learners track](#).